## Vehicle Conditioning Guide, January 2016



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The purpose of this guide is to provide you with the more common aspects regarding rating a vehicles prior condition. This guide is a guide only and is not intended to cover every scenario/condition that could be identified during the inspection process. You must use good judgment and take into consideration the multiple vehicle segments, regional considerations and category descriptions when selecting a rating that best meets the prior condition of the loss vehicle.

#### **General Information/Use**

- Conditioning Categories that are being considered separately for Refurbishment should be rated as "Unknown/Typical".
  WorkCenter Total Loss considers Refurbishments as new/rebuilt engine/transmission, complete refinishing, complete interior replacement, and new tire replacement.
- WorkCenter Total Loss provides a separate adjustment for Prior Damage. Misapplication of these adjustments could result in duplicate or insufficient adjustments. If a Prior Damage estimate is completed and applied under the Prior Damage Section, the conditioning corresponding condition rating should be entered as "Unknown/Typical".
- Conditioning Categories that are not accessible (Engine/Transmission) for visual inspection should be rated as "Unknown/Typical".
- Consider adding Conditioning Comments when rating categories below or above Rating 3. This will assist in the settlement of the total loss claim.

#### Important Information

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## Legend

## **Interior Conditions**

Seats/Carpet	Measurement
Small Cut/Tear, Burn Hole	Less than 3" , Dime size or smaller
Large Tear/Rip	Greater than 3"
Interior Trim/Dash/Console	Measurement
Small Cut/Gouge, Burn Hole/Mark	Less than 3"
Small Burn Hole/Mark	Dime size or smaller
Small Crack	Less than 3"
Large Crack	Greater than 3"
Missing/Damaged	Requires Replacement

## **Exterior Conditions**

Body	Measurement
Dings	Dime to Quarter Size (Parking Lot)
Small Dent/Crease	Less than 6"
Large Dent/Crease	Greater than 6"
Paint	Measurement
Small Scratches/Scrapes	Less than 6"
Large Deep Scratch/Scrape	Greater than 6"
Exterior Trim	Measurement
Small Impact	Less than 6"
Large Impact	Greater than 6"
Missing/Damaged	Requires Replacement

#### Body Dings are defined as "parking lot sized" damage.

- 1. "Isolated" which is defined as a few (1-2) Insignificant Dings.
- 2. "Multiple" which is defined as 3 or more Dings.
- $\ensuremath{\mathbf{3}}$  . "Numerous" which is defined as multiple exterior panels covered with Dings.
- 4. "Majority Exterior" which is defined as Dings covering the majority of exterior.

Small Scratches/Scrapes are defined as the smaller (less than 3") damage that penetrated the paint.

- 1. "Isolated" which is defined as a few (1-2) Insignificant Small Scratches/Scrapes.
- 2. "Multiple" which is defined as 3 or more Small Scratches/Scrapes.
- 3. "Numerous" which is defined as multiple exterior panels covered with Small Scratches/Scrapes.
- 4. "Majority Exterior" which is defined as Small Scratches/Scrapes covering the majority of exterior.



### Vehicle Conditioning Guide

Vehicle Conditioning Guide			2017 - 2016 Model Years
Seats Seat backs and		5	Not applicable for this model year segment
	and Ird	4	Not applicable for this model year segment
	and val	3	Minimal Wear. Non-Permanent Soiling/Staining. Seam(s) Intact.
	Seats Seat backs an headrests. Includes third seats in vans SUVs and wagons.	2	Moderate Wear. Single Permanent Soil/Stain. Small Cut/Tear/Burn Hole. Seat Back Cracked. Leather Seat(s) Creasing, Missing Headrest(s).
		1	Significant Wear. Multiple Permanent Soils/Stains. Multiple Small Cuts/Tears/Burn Holes. Large Tear/Rip. Multiple Seat Backs Cracked. Seam(s) Separated. Extensive Creasing. Leather Seat(s) Spilt/Open. Mismatched Seats. Missing Seat(s) /Third Row Seat. Rating also reserved for damage requiring Seat(s) Replacement.
	o vi	5	Not applicable for this model year segment
	mat	4	Not applicable for this model year segment
	carpet s not inc or floor	3	Minimal Wear. Non-Permanent Soiling/Staining.
	s no or fl	2	Moderate Wear. Single Permanent Soil/Stain. Small Cut/Tear/Burn Hole.
	Carpet Does not include trunk or floor mats	1	Significant Wear. Multiple Permanent Soils/Stains. Multiple Small Cuts/Tears/Burn Holes. LargeTear/Rip. Missing Carpet Section(s). Carpet Disintegrated (under pedals). Rating also reserved for damage requiring Carpet Replacement.
		5	Not applicable for this model year segment
	Headliner	4	Not applicable for this model year segment
	only	3	No Damage
	Н Н	2	Damage Does Not Require Replacement
		1	Damage Requires Replacement
ior	Doors/Interior Panels Major: Interior Door/Trim Panels, Steering Wheel, Air Bags. Radio/Radio Faceplate, Trunk Trim/Carpet Minor: Vents, Handles, Knobs, Switches, Pedals, Speakers/Speaker Covers, Visors, Floor Mats, Jack, Spare Tire, Weather-stripping	5	Not applicable for this model year segment
Interior		4	Not applicable for this model year segment
		3	Non-Permanent Marks/Soiling/Staining
		2	Permanent Marks/Soils/Stains. 1-2 Small Cuts/Gouges/Burn Marks. 1-2 Small Cracks. Interior Door/Trim Panel Missing/Damaged. Radio/Radio Faceplate Missing/Damaged. Trunk/Trim/Carpet Missing/Damaged. 1-2 Minor Trim Missing/Damaged.
		1	Significant Permanent Marks/Soils/Stains. > 2 Small Cuts/Gouges, Burn Marks. > 2 Small Cracks. Large Crack. Multiple Interior Door/Trim Panels Missing/Damaged. Major Trim, Steering Wheel/Airbags Missing. > 2 Minor Trim Missing/Damaged.Rating also reserved for damage exceeding this description.
	ead ole	5	Not applicable for this model year segment
	Dash/Console Center and overhead console. Includes Glove and Console Doors.	4	Not applicable for this model year segment
		3	Non-Permanent Marks/Soiling/Staining
	Dash/ Inter an ionsole Iove an D	2	Permanent Marks/Soils/Stains.1-2 Small Cuts/Gouges/Burn Marks. Small Crack. Dash/Console Door(s) Missing/Damaged. Some Fading/Discoloration.
	ق × ق	1	Significant Permanent Marks/Soils/Stains. > 2 Small Cuts/Gouges/Burn Marks. Multiple Small Cracks. Large Crack. Dash/Console Missing/Damaged. Sun/Weather Damage. Rating also reserved for damage requiring Dash/Console Replacement.
	ge ge	5	Not applicable for this model year segment
	<b>Glass</b> Excludes moldings, plastic convertible glass.	4	Not applicable for this model year segment
	<b>Glass</b> des mo c conv glass.	3	No Damage
	plastic	2 1	Damage is Repairable
			Damage Requires Replacement



### Vehicle Conditioning Guide

			2017 - 2016 Model Years
	<b>Body</b> Exterior Body Panels. Includes the Interior Truck Bed. Excludes Bumpers and Grilles. If the Truck Bed is in worse condition, the two ratings should be averaged together to reach the appropriate rating for the complete body. If the average results in a x.5 rating. (Example 2.5) the overall rating would be rounded up unless otherwise documented.	5	Not applicable for this model year segment
		4	Not applicable for this model year segment
		3	Isolated Ding only visible upon close inspection
		2	Multiple Dings. Small Dent/Crease. Repairable Hail Damage 1-3 Panels.
		1	Numerous Dings/ Small Dents/Creases. Large Dent/Crease. Repairable Hail Damage > 3 Panels. Surface/Penetrating Rust. Single Panel Replacement. Poor Quality Repairs. Rating also reserved for damage exceeding this description.
		5	Not applicable for this model year segment
	er. s	4	Not applicable for this model year segment
	Paint Exterior Body anels. Exclude re Interior Trude Bed, Bumpers, Trim, Spoiler.	3	Isolated Small Scratch/Scrape only visible upon close inspection.
	Paint Paint Is. Exc Iterior Bump Romon, Spo	2	Multiple Small Scratches/Scrapes. Significant Stone Chipping. Large Scratch/Scrape.
Exterior	Paint Exterior Body Panels: Excludes the Interior Truck Bed, Bumpers, Trim, Spoiler.	1	Numerous Small Scratches/Scrapes. Extensive Stone Chipping. Multiple Large Scratches/Scrapes. Color Mismatch. Fading/Oxidation. Paint/ Clear Peeling. Primer/E-Coat Panel(s). Poor Quality Repairs. Rating also reserved for damage exceeding this description.
xte	r as g	5	Not applicable for this model year segment
ш	nents: laddin: lirrors, le/Roo Je/Roo Runnir Antenr Exterio Door.	4	Not applicable for this model year segment
	Trim Compor , Body C , Lamps M Lamps M Luggag poliers, I Boards. Mblems, / Mblems, / Ugs, Fuel	3	Surface scratches/stone chips visible only upon close inspection
	Trim Major Components: Bumpers, Body Cladding. Grilles, Lamps Mirrors, Wheels, Luggage/Roof Racks, Spoilers, Running Racks, Spoilers, Running Minor: Emblems, Antennas, Wheel Covers, Exterior Moldings, Fuel Door.	2	Multiple surface scratches/stone chips. Single Small Impact. Mismatched Trim. Surface Rust. Fading/Fogging/Oxidation.1-2 Minor Trim Missing/Damaged. Major Trim Missing/Damaged.
	Minor Kacl	1	Significant surface scratches/stone chips. Multiple Small Impacts. Large Impact. Penetrating Rust. Majority Trim Fading/Fogging/Oxidized. > 2 Minor Trim Missing/Damaged. Multiple Major Trim Missing/Damaged. Rating also reserved for damage exceeding this description.
	Vinyl or Convertible Tops Convertible roof including plastic back glass, simulated convertibles, landau, full vinyl top.	5	Not applicable for this model year segment
		4	Not applicable for this model year segment
		3	No Damage
		2	Damage Does Not Require Replacement
		1	Damage Requires Replacement
	Engine Includes entire engine compartment and components within engine compartment. If engine is inaccessible, enter as Unknown.	5	Not applicable for this model year segment
		4	Not applicable for this model year segment
		3	No visible signs of oil / fluid build-up. Components intact.
Mechanical	E Includes compa compa engine is enter a	2	Oil / fluid building around covers and gaskets. Belts/Hoses loose / worn. No missing/damaged components requiring replacement.
cha	e e e	1	Obvious Leaks. Missing or disconnected mechanical parts.
Me	r u u u u u u u u u u u u u u u u u u u	5	Not applicable for this model year segment
	<b>Transmission</b> If transmission inaccessible, mark as Unknown.	4	Not applicable for this model year segment
	ransmissio f transmissio ccessible, m as Unknown as Unknown	3	No visible signs of oil / fluid build-up. Components intact.
	tran: tran cces U as U	2	Oil / fluid building around covers and gaskets. No missing/damaged components requiring replacement.
		1	Obvious Leaks. Missing or disconnected mechanical parts.
	d = (4)	5	95%-100% tread remaining - Rating Factor - 25
	Rate tires independently, add ratings for each tire (4) to determine overall rating.	4	78%-94% tread remaining - Rating Factor - 20
Tires	Rate tires independently, titings for each i to determine ov rating.		
Ē	Rate tir endent for eac ermine rating	3	50%-77% tread remaining - Rating Factor - 15
	ndep det	2	25%-49% tread remaining - Rating Factor - 10
	to to	1	24% or less tread remaining or 2/32nd's - Rating Factor - 0. (includes replacement for sidewall damage/dry rotting/tread sections gouged)



### Vehicle Conditioning Guide

Venicle Conditioning Guide			2015 - 2012 Model Years
		5	Not applicable for this model year segment
	_		No Damage
	Seats Seat backs and headrests. Includes third seats in vans, SUVs and wagons.	4 3	Minimal Wear. Some Non-Permanent Soiling/Staining. Single Permanent Soil/Stain. Seam(s) Intact. Leather Seat(s) Creasing.
		2	Moderate Wear. Multiple Permanent Soils/Stains.1-4 Small Cuts/Tears/Burn Holes. Large Tear/Rip. Seat Back Cracked. Extensive Creasing. Leather Seat(s) Spilt /Open. Seam(s) Separated. Mismatched Seats. Missing Headrest(s).
		1	Significant Wear. Majority Seating Permanent Soiling/Staining. >4 Small Cuts/Tears/Burn Holes. Multiple Large Tears/Rips. Multiple Seat Backs Cracked. Disconnected/Missing/Non-Working mechanical parts. Missing Seats/Third Row Seat. Rating also reserved for damage requiring Seat(s) Replacement.
	e si	5	Not applicable for this model year segment
	clud ma	4	No Damage
	Carpet in not inc or floor	3	Minimal Wear. Some Non-Permanent Soiling/Staining. Single Permanent Soil/Stain.
	or f or f	2	Moderate Wear. Multiple Permanent Soils/Stains. 1-4 Small Cuts/Tears/Burn Holes.
	Carpet Does not include trunk or floor mats.	1	Significant Wear. Majority Carpet Permanent Soiling/Staining. > 4 Small Cuts/Tears/Burn Holes. Large Tear/Rip. Missing Carpet Section(s). Carpet Disintegrated (under pedals). Rating also reserved for damage requiring Carpet Replacement.
	_	5	Not applicable for this model year segment
		4	Rating not applicable for this component
	Headliner Only	3	No Damage
	Ť	2	Damage Does Not Require Replacement
		1	Damage Requires Replacement
Interior	Doors/Interior Panels Major: Interior Door/Trim Panels, Steering Wheel, Air Bags. Radio/Radio Faceplate, Trunk Trim/Carpet Minor: Vents, Handles, Knobs, Switches, Pedals, Speakers/Speaker Covers, Visors, Floor Mats, Jack, Spare Tire, Weather-stripping	5	Not applicable for this model year segment
Int		4	No Damage
		3	Non-Permanent Marks/Soiling/Staining. 1-2 Small Cuts/Gouges/Burn Marks. Trim Intact.
		2	Some Permanent Marks/Soils/Stains. > 2 Small Cuts/Gouges/Burn Marks. 1-2 Small Cracks. Interior Door/Trim Panel Missing/Damaged. Radio/Radio Faceplate Missing/Damaged. Trunk/Trim/Carpet Missing/Damaged. 1-3 Minor Trim Missing/Damaged.
		1	Significant Permanent Marks/Soiling/Staining. > 2 Small Cracks. Large Crack. Multiple Interior Door/Trim Panels Missing/Damaged. Major Trim, Steering Wheel/Airbags Missing. > 3 Minor Trim Missing/Damaged. Rating also reserved for damage exceeding this description.
	ead ss ole	5	Not applicable for this model year segment
	erhe lude onsc	4	No Damage
	h/Con and ov ale. Inc and Co Doors.	3	Non-Permanent Marks/Soiling/Staining. Small Cut/Gouge, Burn Mark.
	Dash/Console Center and overhead console. Includes Glove and Console Doors.	2	Some Permanent Marks/Soils/Stains. Multiple Small Cuts/Gouges, Burn Marks. 1-2 Small Cracks. Dash/Console Doors Missing/Damaged. Fading/Discoloration.
	<u>0</u> 2 <u>0</u>	1	Majority Dash/Console Permanent Marks/Soiling/Staining/Small Cuts/Gouges/Burn Marks. > 2 Small Cracks. Large Crack. Dash/Console Missing/Damaged. Sun/Weather Damage. Rating also reserved for damage requiring Dash/Console Replacement.
	gs, ele	5	Not applicable for this model year segment
	ss notdin s.	4	Rating not applicable for this component
	Glass Excludes moldings, plastic convertible glass.	3	No Damage
	lasti	2	Damage is Repairable
	ш	1	Damage Requires Replacement



## Mitchell WorkCenter Total Loss

		[	2015 - 2012 Model Years
	<b>Body</b> Exterior Body Panels. Includes the Interior Truck Bed. Excludes Bumpers and Grilles. If the Truck Bed is in worse condition, the two ratings should be averaged together to reach the appropriate trating for the complete body. If rating for the complete body. If rating (Example 2.5) the overall rating would be rounded up unless otherwise documented.	5	Not applicable for this model year segment
		4	No Damage
	<b>Body</b> Y Panels Uuck Becc Grilles. e condit e comple ach the e results pple 2.5) pple 2.5)	3	Isolated Dings. No Dents/Creases.
	<b>Body</b> Exterior Body Panels the Interior Truck Bed Bumpers and Grilles. I Bed is in worse conditi- ratings should be av- orgether to reach the a complet the average results the average results rating would be rou- unless otherwise doc	2	Multiple Dings. 1-3 Small Dents/Creases. Large Dent/Crease. Repairable Hail Damage 1-3 Panels. Surface Rust 1-2 Panels. Poor Quality Repairs 1-2 Panels.
	Exteric the Inte Bumper Bed is in rating togethe rating unless unless	1	Numerous Dings. > 3 Small Dents/Creases. Multiple Large Dents/Creases. Single Panel Replacement. Repairable Hail Damage > 3 Panels. Surface Rust > 2 Panels. Penetrating Rust Single Panel. Poor Quality Repairs on > 2 panels. Rating also reserved for damage exceeding this description.
	(0 ×	5	Not applicable for this model year segment
	Paint Exterior Body Panels. Excludes the Interior Truck Bed, Bumpers, Trim, Spoiler.	4	No Damage
	Paint rrior Bc s. Excl Bump Bump , Spoil	3	Isolated Small Scratches/Scrapes. No Large Scratches/Scrapes.
	Paint Exterior Body anels. Exclude he Interior Truc Bed, Bumpers, Trim, Spoiler.	2	Multiple Small Scratches/Scrapes. Significant Stone Chipping . 1-3 Large Scratches/Scrapes. Color Mismatch 1-3 Panels. Primed/E-Coat Single Panel. Paint/Clear Peeling Single Panel. Poor Quality Repairs 1-2 panels. Fading/Oxidation Single Panel.
Exterior	T Be the G	1	Numerous Small Scratches/Scrapes. Extensive Stone Chipping. > 3 Large Scratches/Scrapes. Color Mismatch >3 Panels. Primed/E-Coat Multiple Panels. Paint/Clear Peeling Multiple Panels. Poor Quality Repairs >2 panels. Fading/Oxidation Multiple Panels. Rating reserved for damage exceeding this description.
EXte	ing	5	Not applicable for this model year segment
-	nents: Jaddin Mirrors Ja/Roc Runnin Antenr Exterio Door.	4	No Damage
	Trim Compoint Lamps / Lamps /	3	Minimal Surface scratches/stone chips. Single Small Impact.
	Trim Major Components: Bumpers, Body Cladding. Grilles, Lamps Mirrors, Wheels, Luggage/Roof Racks, Spoilers, Running Boards. Minor: Emblems, Antennas, Wheel Covers, Exterior Moldings, Fuel Door.	2	Significant surface scratches/stone chips. Multiple Small Impacts. Single Large Impact. Mismatched Trim. Surface Rust. Fading/Fogging/Oxidation. 1-2 Minor Trim Missing/Damaged. Major Trim Missing/Damaged.
	Minol Rac	1	Majority Trim Small Impacts. Multiple Large Impacts. Penetrating Rust. Majority Trim Fading/Fogging/Oxidized. > 2 Minor Trim Missing/Damaged. Multiple Major Trim Missing/Damaged. Rating also reserved for damage exceeding this description.
	Vinyl or Convertible Tops Convertible roof including plastic back glass, simulated convertibles, landau, full vinyl top.	5	Not applicable for this model year segment
		4	Rating not applicable for this component
		3	No Damage
		2	Damage Does Not Require Replacement
		1	Damage Requires Replacement
	Engine Includes entire engine compartment and components within engine is inaccessible, enter as Unknown.	5	Not applicable for this model year segment
		4	Reflects a Condition/Care Exceeding Typical Maintenance. No visible signs of oil / fluid build-up. Components intact.
		3	Belts/Hoses firm. Some oil/fluid building around covers and gaskets. No missing/damaged components.
lical		2	Significant amount of oil / fluid building around covers and gaskets. Belts/Hoses loose / worn. No missing/damaged components.
Mechanical	en con con con con con con con con con co	1	Rating is reserved for a condition evident of severe abuse. Obvious Leaks. Missing or disconnected mechanical parts.
Med	r c r r .	5	Not applicable for this model year segment
	ssio es, m own	4	Reflects a Condition/Care Exceeding Typical Maintenance. No visible signs of oil / fluid build-up. Components intact.
	<b>Fransmission</b> f transmission ccessible, ma as Unknown. as Unknown.	3	Some oil/fluid building around covers and gaskets. No missing/damaged components.
	<b>Transmission</b> If transmission inaccessible, mark as Unknown.	2	Significant amount of oil / fluid building around covers and gaskets. No missing/damaged components.
		1	Rating is reserved for a condition evident of severe abuse. Obvious Leaks. Missing or disconnected mechanical parts.
	add ire (4) /erall	5	95%-100% tread remaining - Rating Factor - 25
ŝ	es ch tir c ove	4	78%-94% tread remaining - Rating Factor - 20
Tires	Rate tires independently, add ratings for each tire (4) to determine overall rating.	3	50%-77% tread remaining - Rating Factor - 15
-	R deter r	2	25%-49% tread remaining - Rating Factor - 10
	inc to (	-	24% or less tread remaining or 2/32nd's - Rating Factor - 0. (includes replacement for sidewall damage/dry rotting/tread sections gouged)
		<u> </u>	



### Vehicle Conditioning Guide

5    No Damage      4    Minimal Wear. Non-Permanent Soiling/Staining. Seam      3    Moderate Wear. Single Permanent Soil/Stain. Small Cut/Tear/ Burn Holes.      8    Significant Wear. Multiple Permanent Soils/Stains. Multiple Small Cuts/Tears/      2    Significant Wear. Multiple Permanent Soils/Stains. Multiple Small Cuts/Tears/      8    Back Cracked. Extensive Creasing. Leather Seat(s) Spilt/Open. Mismatched Se Separated.      Majority Seating Permanent Soiling/Staining/ Small Cuts/Tears/Burn Holes. Multiple	
4    Minimal Wear. Non-Permanent Soiling/Staining. Seam      3    Moderate Wear. Single Permanent Soil/Stain. Small Cut/Tear/ Burn Ho      3    Significant Wear. Multiple Permanent Soils/Stains. Multiple Small Cuts/Tears/      2    Back Cracked. Extensive Creasing. Leather Seat(S) Spracetod	
state    state    3    Moderate Wear. Single Permanent Soil/Stain. Small Cut/Tear/ Burn H      state    state    state    Significant Wear. Multiple Permanent Soils/Stains. Multiple Small Cuts/Tears/      Back Cracked. Extensive Creasing. Leather Seat(S) Spit/Open. Mismatched Seat    Significant Wear. Significant Wear. Spit/Open. Mismatched Seat	ole. Leather Seat(s) Creasing.
Significant Wear. Multiple Permanent Soils/Stains. Multiple Small Cuts/Tears/ Back Cracked. Extensive Creasing. Leather Seat(s) Spilt/Open. Mismatched Se	
Separated.	5
Ø	Seats/ Third Row Seat. Rating also
ون مع مع المع المع المع المع المع المع الم	
4 Minimal Wear. Non-Permanent Soiling/Staining	g.
Moderate Wear. Single Permanent Soil/Stain. Small Cut/Tear/ Burn He        2      Significant Wear. Multiple Permanent Soils/Stains. Multiple Small Cuts/Tea	ole. Leather Seat(s) Creasing.
2 Significant Wear. Multiple Permanent Soils/Stains. Multiple Small Cuts/Tea	rs/Burn Holes. Large Tear/Rip.
e  e  Significant Wear. Single Permanent Soil/Stain. Small Cut/Tear/Burn He    2  Significant Wear. Multiple Permanent Soils/Stains. Multiple Small Cuts/Tear    1  Majority Carpet Permanent Soiling/Staining/Small Cuts/Tears/Burn Holes. Multiple Small Cuts/Tea	
5 Rating not applicable for this component	t
4 Rating not applicable for this componen	t
4  Rating not applicable for this component    3  No Damage    2  Damage Does Not Require Replacement	
Damage Does Not Require Replacement	
1 Damage Requires Replacement	
Image: Second	
Non-Permanent Marks/Soiling/Staining. Trim Int	act.
C C C C C C C C C C C C C C C C C C C	
Image: State State State    5    No Damage      Image: State State    Non-Permanent Marks/Soiling/Staining. Trim Int      Some Permanent Marks/Soilis/Stains. 1-3 Small Cuts/Gouges/But      Image: State    3      Some Permanent Marks/Soilis/Stains. 1-3 Small Cuts/Gouges/But      Image: State    3      Some Permanent Marks/Soilis/Stains. 1-3 Small Cuts/Gouges/But      Image: State    3      Some Permanent Marks/Soilis/Stains. 1-3 Small Cuts/Gouges/But      Interior Door/Trim Panel Missing/Damaged. Radio/Radio Faceplate Missing/Damaged. 1-4 Minor Trim Missing	/Damaged. Trunk/Trim/Carpet
A matrix    A matrix    Majority Interior Trim Permanent Marks/Soiling/Staining/Small Cuts/Gouges/B      A majority Interior Trim Permanent Marks/Soiling/Staining/Small Cuts/Gouges/B    Large Cracks. Multiple Interior Door/Trim Panels Missing/Damaged. Steering      Trim Missing/Damaged. Rating also reserved for damage exceed    Trim Missing/Damaged. Rating also reserved for damage exceed	Wheel/Airbags Missing. > 4 Minor
No Damage	
م الم الم الم الم الم الم الم الم الم ال	
Some Permanent Marks/Soiling/Staining. Small Cut/Go      Significant Permanent Marks/Soiling/Staining. >2 Small Cuts/Gouges/Burn Marks/Soiling/Staining.	uge/Burn Mark.
이 제품	oloration.
Image: Construct of the second sec	
g e 5 Rating not applicable for this componen	t
Solution  5  Rating not applicable for this component    4  Rating not applicable for this component    3  No Damage    2  Damage is Repairable	t
set of as a set of a s	
2 Damage is Repairable	
Damage Requires Replacement	



### Mitchell WorkCenter Total Loss

	-		2011 - 2006 Model Years
1	<b>Body</b> Exterior Body Panels. Includes the Interior Truck Bed. Excludes Bumpers and Grilles. If the Truck Bed is in worse condition, the two ratings should be averaged together to reach the appropriate rating for the complete body. If the average results in a x.5 rating. (Example 2.5) the overall rating would be rounded up unless otherwise documented.	5	No Damage
		4	Isolated Dings. No Dents/Creases.
		3	Multiple Dings. 1-2 Small Dents/Creases.
	Body Exterior Body Panels. The Interior Truck Bed. Bumpers and Grilles. If Bumpers and Grilles. If attings should be av rating for the complet the average results rating would be roun unless otherwise docu	2	Numerous Dings. > 2 Small Dents/Creases. Large Dent/Crease. Repairable Hail Damage 1-3 Panels. Surface Rust 1-2 Panels. Single Panel Replacement. Penetrating Rust Single Panel. Poor Quality Repairs 1-2 Panels.
	Exterii the Inte Bumpe Bed is i rating the rating unless	1	Majority Exterior Dings/Small Dents/Creases. Multiple Large Dents/Creases. Multiple Panel Replacement. Repairable Hail Damage > 3 Panels. Surface Rust > 2 Panels. Penetrating Rust Multiple Panels. Poor Quality Repairs >2 panels. Rating also reserved for damage exceeding this description.
		5	No Damage
	es si ck	4	Isolated Small Scratches/Scrapes.
	iller Tru d	3	Multiple Small Scratches/Scrapes. 1-2 Large Scratch/Scrape.
	Paint Exterior Body Panels. Excludes the Interior Truck Bed, Bumpers, Trim, Spoiler.	2	Numerous Small Scratches/Scrapes. Significant Stone Chipping. > 2 Large Scratches/Scrapes. Color Mismatch 1-3 Panels. Primed/E-Coat Single Panel. Paint/Clear Peeling Single Panel. Poor Quality Repairs 1-2 panels. Fading/Oxidation Single Panel.
Exterior	€ <del>1</del> 8 1	1	Majority Exterior Small Scratches/Scrapes/ Large Scratches/Scrapes. Extensive Stone Chipping. Color Mismatch >3 Panels. Primed/E-Coat Multiple Panels. Paint/Clear Peeling Multiple Panels. Poor Quality Repairs >2 panels. Fading/Oxidation Multiple Panels. Rating reserved for damage exceeding this description.
Ext	of or s,	5	No Damage
	addii Airrors Je/Roo Be/Roo Be/Roo Exteric Door	4	Minimal Surface scratches/stone chips.
	Trim Compor s, Body C Lamps M Luggaç Spoilers, Deards. mblems, Tugs, Fuel	3	Multiple surface scratches/stone chips. 1-2 small Impacts.
	Trim Major Components: Bumpers, Body Cladding. Grilles, Lamps Mirrors, Wheels, Luggage/Roof Racks, Spoilers, Running Boards. Boards. Minor: Emblems, Antennas, Wheel Covers, Exterior Moldings, Fuel Door.	2	Significant surface scratches/stone chips. > 2 small Impacts. Single Large Impact. Mismatched Trim. Surface Rust. Fading/Fogging/Oxidation. 1-4 Minor Trim Missing/Damaged. Major Trim Missing/Damaged.
	Mino area area area area area area area are	1	Majority Trim Small Impacts. Multiple Large Impacts. Penetrating Rust. Majority Trim Fading/Fogging/Oxidized. > 4 Minor Trim Missing/Damaged. Multiple Major Trim Missing/Damaged. Rating also reserved for damage exceeding this description.
	<b>Vinyl or Convertible Tops</b> Convertible roof including plastic back glass, simulated convertibles, landau, full vinyl top.	5	Rating not applicable for this component
		4	Rating not applicable for this component
		3	No Damage
	yl or C nvertik plastic andau andau	2	Damage Does Not Require Replacement
		1	Damage Requires Replacement
	Engine Includes entire engine compartment and engine compartment. If engine is inaccessible, enter as Unknown.	5	Rating not applicable for this component
		4	Reflects a Condition/Care Exceeding Typical Maintenance. No visible signs of oil / fluid build-up. Components intact.
=		3	Belts/Hoses loose Some oil/fluid building around covers and gaskets. No missing/damaged components.
Mechanica	Include comp comp engine engine enter	2	Significant amount of oil / fluid building around covers and gaskets. Belts/Hoses worn. No missing/damaged components.
ach		1	Rating is reserved for a condition evident of severe abuse. Obvious Leaks. Missing or disconnected mechanical parts.
ž		5	Rating not applicable for this component
	les, r Jow	4	Reflects a Condition/Care Exceeding Typical Maintenance. No visible signs of oil / fluid build-up. Components intact.
	<b>Transmission</b> If transmission inaccessible, mark as Unknown.	3	Some oil/fluid building around covers and gaskets. No missing/damaged components.
	f trance icce as L	2	Significant amount of oil/fluid building around covers and gaskets. No missing/damaged components.
	т т ц	1	Rating is reserved for a condition evident of severe abuse. Obvious Leaks. Missing or disconnected mechanical parts.
	₽ <sup>(†)</sup> =	5	95%-100% tread remaining - Rating Factor - 25
	Rate tires independently, add ratings for each tire (4) to determine overall rating.	4	78%-94% tread remaining - Rating Factor - 20
Tires	Rate tires independently, tings for each t o determine ov rating.		
Ē	Rate tir endent for eac ermine rating.	3	50%-77% tread remaining - Rating Factor - 15
·	ngs det	2	25%-49% tread remaining - Rating Factor - 10
	to to	1	24% or less tread remaining or 2/32nd's - Rating Factor - 0. (includes replacement for sidewall damage/dry rotting/tread sections gouged)
		-	

TLVAGEGUIDE



## Mitchell WorkCenter Total Loss

			2005 and Older Model Years
		5	No Damage
	р _ <u>-</u> д	4	Minimal Wear. Some Non-Permanent Soiling/Staining. Seam(s) Intact.
	Seats Seat back: headres Includes t seats in v SUVs a wagon	3	Moderate Wear. 1-3 Permanent Soils/Stains. 1-3 Small Cuts/Tears/Burn Holes. Seat Back Cracked. Leather Seat(s) Creasing
		2	Significant Wear. > 3 Permanent Soils/Stains. > 3 Small Cuts/Tears/Burn Holes. Large Tear/Rip. Multiple Seat Backs Cracked. Seam(s) Separated. Extensive Creasing. Leather Seats Split/Open. Missing Headrest(s). Mismatched Seats.
		1	Severe Abuse Evident. Majority Seating Permanent Soiling/Staining/ Small Cuts/Tears/Burn Holes. Multiple Large Tears/Rips. Disconnected/Missing/Non-Working mechanical parts. Missing Seats//Third Row Seat. Rating also reserved for damage requiring Seat(s) Replacement.
	രമ്	5	No Damage
	mat	4	Minimal Wear. Some Non-Permanent Soiling/Staining.
	t inc	3	Moderate Wear. 1-3 Permanent Soils/Stains. 1-3 Small Cuts/Tears/ Burn Holes.
	carpet s not inc or floor r	2	Significant Wear. > 3 Permanent Soils/Stains > 3 Cuts/Tears/Burn Holes. Large Tear/Rip. Multiple Bare Spots.
	Carpet Does not include trunk or floor mats	1	Severe Abuse Evident. Majority Carpet Permanent Soiling/Staining/ Small Cuts/Tears/Burn Holes. Multiple Large Tears/Rips. Missing Carpet Section(s). Carpet Disintegrated (under pedals). Rating also reserved for damage requiring Carpet Replacement.
		5	Rating not applicable for this component
		4	Rating not applicable for this component
	Headliner Only	3	No Damage
	Не	2	Damage Does Not Require Replacement
		1	Damage Requires Replacement
Interior	Doors/Interior Panels Major: Interior Door/Trim Panels, Steering Wheel, Air Bags. Radio/Radio Faceplate, Trunk Trim/Carpet Minor: Vents, Handles, Knobs, Switches, Pedals, Speakers/Speaker Covers, Visors, Floor Mats, Jack, Spare Tire, Weather-stripping	5	No Damage
Inte		4	Non-Permanent Marks/Soiling/Staining. Trim Intact.
		3	Some Permanent Marks/Soiling/Staining. 1-4 Small Cuts/Gouges/Burn Marks. Small Crack. 1-3 Minor Trim Missing/Damaged.
		2	Significant Permanent Marks/Soils/Stains. > 4 Cuts/Gouges/Burn Marks. Multiple Small Cracks. Large Crack. Interior Door/ Trim Panel Missing/Damaged. Radio/Radio Faceplate Missing/Damaged. Trunk/Trim/Carpet Missing/Damaged. > 3 Minor Trim Missing/Damaged.
		1	Severe Abuse Evident. Majority Interior Trim Permanent Marks/Soiling/Staining. Majority Trim Cuts/Gouges/Burn Marks/Small Cracks. Multiple Large Cracks. Multiple Interior Door/Trim Panels. Missing/Damaged. Steering Wheel/Airbags Missing. Rating also reserved for damage exceeding this description.
	ead se ole	5	No Damage
	sole erhe onsc	4	Non-Permanent Marks/Soiling/Staining
	h/Con and ov ole. Inc Doors.	3	Single Permanent Mark/Soil/Stain. 1-3 Small Cuts/Gouges/Burn Marks. 1-2 Small Cracks.
	Dash/Console Center and overhead console. Includes Glove and Console Doors.	2	Significant Permanent Marks/Soiling/Staining. > 3 Small Cuts/Gouges/Burn Marks. Multiple Small Cracks. Large Crack. Dash/Console Doors Missing/Damaged. Fading/Discoloration.
		1	Severe Abuse Evident. Majority Dash/Console Permanent Marks/Soiling/Staining/Small Cuts/Gouges/Burn Marks. Multiple Large Cracks. Dash/Console Missing/Damaged. Sun/Weather Damage. Rating also reserved for damage requiring Dash/Console Replacement.
	igs,	5	Not applicable for this model year segment
	Glass Excludes moldings, plastic convertible glass.	4	Not applicable for this model year segment
		3	No Damage
		2	Damage is Repairable
		1	Damage Requires Replacement



## Mitchell WorkCenter Total Loss

			2005 and Older Model Years
	Includes Excludes the Truck on, the two eraged ppropriate e body. If in a x.5 the overall ded up umented.	5	No Damage
		4	Isolated Dings. No Dents/Creases.
	Body y Panels ruck Bed Grilles. I se conditione a ach the a ach the a to complet e results to be roui did be roui wise doc	3	Multiple Dings. 1-3 Small Dents/Creases. Large Dent/Crease. Repairable Hail Damage 1-3 Panels. Surface Rust 1-2 Panels. Poor Quality Repairs 1-2 Panels.
	<b>Body</b> Exterior Body Panels. Includes the Interior Truck Bed. Excludes Bumpers and Grilles. If the Truck Bed is in worse condition, the two ratings should be appropriate together to reach the appropriate rating for the complete body. If the average results in a x.5 rating. (Example 2.5) the overall rating would be rounded up unless otherwise documented.	2	Numerous Dings. > 3 Small Dents/Creases. Multiple Large Dents/Creases. Single Panel Requiring Replacement. Repairable Hail Damage >3 Panels. Surface Rust > 2 Panels. Penetrating Rust Single Panel. Poor Quality Repairs > 2 Panels.
		1	Severe Abuse Evident: Majority Exterior Dings/Small Dents/Creases/Large Dents/Creases. Multiple Panel Replacement. Penetrating Rust Multiple Panels. Cost prohibitive to extensively recondition Body by automotive industry standards.
		5	No Damage
	dy Judes er.	4	Isolated Small Scratches/Scrapes
	poilt	3	Multiple Small Scratches/Scrapes. 1-3 Large Scratches/Scrapes.
	Paint Exterior Body Panels. Excludes the Interior Truck Bed, Bumpers, Trim, Spoiler.	2	Numerous Small Scratches/Scrapes. Significant Stone Chipping. > 3 Large Scratches/Scrapes. Color Mismatch 1-3 Panels. Primed/E- Coat 1-3 Panels. Paint/Clear Peeling 1-3 Panels. Poor Quality Repairs 1-2 panels. Fading/Oxidation 1-3 Panels.
Exterior		1	Severe Abuse Evident. Majority Exterior Small Scratches/Scrapes/ Large Scratches/Scrapes. Extensive Stone Chipping . Color Mismatch >3 Panels. Primed/E-Coat Multiple Panels. > 3 Panels. Paint/Clear Peeling > 3 Panels. Poor Quality Repairs > 2 Panels. Fading/Oxidation > 3 Panels. Rating reserved for damage exceeding this description.
Ť	jas, ja	5	No Damage
	ents: laddin lirrors kunnir Antenr Mrtenr Xterio Door.	4	Minimal Surface scratches/stone chips.
	Trim Compon S, Body Cl Lamps M Luggag poliers, F boards, A mblems, A mblems, A covers, A Covers, Fuel I	3	Multiple surface scratches/stone chips. 1-3 small Impacts. Some Mismatched Trim. Some Surface Rust/ Fading/Fogging/Oxidation. 1-2 Minor Trim Missing/Damaged.
	Trim Major Components: Bumpers, Body Cladding. Grilles, Lamps Mirrors, Wheels, Luggage/Roof Racks, Spoilers, Running Racks, Spoilers, Running Minor: Emblems, Antennas, Wheel Covers, Exterior Moldings, Fuel Door.	2	Significant surface scratches/stone chips. >3 small impacts. Single Large Impact. Significant Mismatched Trim. Significant Surface Rust/ Fading/Fogging/Oxidation. > 2 Minor Trim Missing/Damaged. Single Major Trim Missing/Damaged.
	Mino Goulan V	1	Severe Abuse Evident. Majority Trim Small/Large Impacts Majority Minor Trim Missing/Damaged. Majority Trim (Chrome) Corroded / Penetrating Rust Multiple Major Trim Missing/Damaged. Rating also reserved for damage exceeding this description.
	Vinyl or Convertible Tops Convertible roof including plastic back glass, simulated convertibles, landau, full vinyl top.	5	Rating not applicable for this component
		4	Rating not applicable for this component
		3	No Damage
		2	Damage Does Not Require Replacement
		1	Damage Requires Replacement
	Engine Includes entire engine compartment and components within engine compartment. If engine is inaccessible, enter as Unknown.	5	Rating not applicable for this component
		4	Reflects a Condition/Care Exceeding Typical Maintenance. No visible signs of oil / fluid build-up. Components intact.
		3	Belts/Hoses loose. Some oil/fluid building around covers and gaskets. No missing/damaged components.
ical		2	Significant amount of oil/fluid building around covers and gaskets. Belts/Hoses worn. No missing/damaged components.
Mechanical	eng eng	1	Rating is reserved for a condition evident of severe abuse. Obvious Leaks. Missing or disconnected mechanical parts.
Me	n ark	5	Rating not applicable for this component
	<b>Fransmissio</b> f transmissio accessible, m as Unknown as Unknown	4	Reflects a Condition/Care Exceeding Typical Maintenance. No visible signs of oil / fluid build-up. Components intact.
	ism nsm Jnkn Jnkn	3	Some oil/fluid building around covers and gaskets. No missing/damaged components.
	<b>Transmission</b> If transmission inaccessible, mark as Unknown.	2	Significant amount of oil/fluid building around covers and gaskets. No missing/damaged components.
		1	Rating is reserved for a condition evident of severe abuse. Obvious Leaks. Missing or disconnected mechanical parts.
	add iire (4) eerall	5	95%-100% tread remaining - Rating Factor - 25
(0	Rate tires independently, add ratings for each tire (4) to determine overall rating.	4	78%-94% tread remaining - Rating Factor - 20
Tires	Rate tires independently, titings for each t to determine ov rating.	3	50%-77% tread remaining - Rating Factor - 15
Ë	Ra ps fol rc	2	25%-49% tread remaining - Rating Factor - 10
	ind, to d	1	24% or less tread remaining or 2/32nd's - Rating Factor - 0. (includes replacement for sidewall damage/dry rotting/tread sections
	e	•	gouged)